

Fujitsu Server ROK UK & Ireland End Customer Cash Back Promotion

Windows Server 2022: Be cloud ready with hybrid.

Buy Microsoft ROK (see product IDs list below) with a qualifying Fujitsu PRIMERGY Server and claim up to £300 cashback. Offer ends 31st March 2024. Please note that all claims must be received within 30 days of the date of purchase.

Fujitsu ROK Cash Back Promotion Terms and conditions

The Fujitsu ROK Cash Back Promotion (the "Promotion") is open to end user purchasers of designated Fujitsu products who are legal residents of the UK. The Promotion will be open from 1 July 2016 to 31st March 2024 (the "Promotion Period").

To Submit a Redemption Claim

To qualify for cash back a purchaser must: Purchase one of the Designated Combinations (see list below) at a Qualifying Price from an Authorised Retailer or Reseller during the Promotion Period from the same source within 28 days from each other.

Visit www.fujitsu-promotions.com and submit a claim by completing the registration form and submitting an electronic copy of the receipt, or other document from the Authorised Retailer or Reseller identifying the retailer or reseller, the Designated Combination(s) purchased, the purchaser, the purchase date, and the purchase price (other information such as purchaser's address and credit card information may be redacted or obscured); and Submit the redemption claim no later than 30 days after the date of purchase (invoice date). The 30 days is taken from the latest invoice.

Claim Conditions: PURCHASERS MUST RETAIN THE ORIGINAL ELECTRONIC RECEIPT SENT FROM THE AUTHORISED RETAILER OR RESELLER. IT IS THE PURCHASER'S RESPONSIBILITY TO ENSURE THAT THE CLAIM IS COMPLETED IN FULL. Duplicate, lost, incomplete or late claims, or claims that do not follow all of the stated instructions, will not be honoured. Persons who submit claims in accordance with the rules of this Promotion, however, will be sent an e-mail from Promoter within seven (7) days of submission of the claim. Promoter is not responsible for invalid, incorrect, or unreachable e-mail addresses that are noted on the claim form. If a purchaser does not receive an email from Promoter within 7 days of submission of a valid, completed claim, the purchaser should contact contact@fujitsu-promotions.com. The email from Promoter will contain details of the rebate due and payment information. Payments will only be made to the company name as it appears on the invoice. Invoices from Distributors will not be accepted. Reseller agrees that Fujitsu will pay the end user directly on behalf of the reseller. Allow 28 days for receipt of cash back payment from approval of claim.

Limit: Ten (10) claims per company, person, or physical address, regardless of the number of Designated Combinations purchased or Authorized Retailers or Resellers patronised. A claim consists of x1 server and x1 ROK. Return of the Designated Product(s) to the seller following submission of the claim may cause Promoter to void the claim and disqualify the purchaser. Any tax liability is the sole responsibility of the purchaser and participants must check their own tax position.

General Conditions: The Promotion is valid only for Designated Combinations purchased from Authorized Retailers or Resellers. The Promotion is not available for purchasers intending to resell the Designated Products, whether the products included therein are sold individually or in combination with other products or anyone professionally connected with the Promotion. This offer is not open to employees of Promoter, any Authorised Retailer or Reseller, their respective agents, wholesalers, distribution partners or anyone connected with the promotion. This promotion cannot be combined with any other offers available on the qualifying products during the Promotional Period. Promoter reserves the right to amend or cancel the terms of this offer at any time without prior notice. Promoter is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the participant from or otherwise obstructs him/her in participating in the promotion. Promoter may declare this promotion void where it is taxed, regulated, prohibited or restricted by applicable law. The decisions of Promoter in respect of any and all aspects of the promotion will be final and binding.

Promoter: Fujitsu Services Limited, registered office Lovelace Road, Bracknell, Berkshire, RG12 8SN.

Designated Combinations:

In order to qualify for the promotion a qualifying Fujitsu PRIMERGY Server must be purchased alongside a qualifying MS ROK product (see table below).

Product ID	Product Description	Cash back Value
S26361-F2567-D630	Windows Server 2019 Essentials	£100
S26361-F2567-D620	Windows Server 2019 Standard Base License 16 core	£200
S26361-F2567-D610	Windows Server 2019 Datacenter Base License 16 core	£300
PY-WBB5RA	WINSVR 2022 ESS 10Core ROK	£100
PY-WBS5RA	WINSVR 2022 STD 16Core ROK	£200
PY-WBD5RA	WINSVR 2022 DC 16Core ROK	£300

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Fujitsu Reliability Promise UK & Ireland

At Fujitsu we develop our products to meet the highest standards in both quality and technology. We are so sure of the excellence of our VFY PRIMERGY servers that we have created our Reliability Promise: should a hardware defect covered by the Fujitsu Standard Warranty for your VFY PRIMERGY server base SKU occur within one year of purchase we are offering our customers a repair and a refund valued at the RRP of the VFY PRIMERGY base SKU*. (Note - HDD / SSD drives will not be included within the reliability promise and will be managed under standard warranty).

Fujitsu Reliability Promise Terms and Conditions

PROMOTION OVERVIEW

This promotion is available on purchases of the VFY PRIMERGY Servers only VFY:RX server, VFY:TX Server, refund will be on the base SKU and will exclude HDD/SSD drives. Purchases must be made between 1st February 2022 and 31st March 2024 from a Fujitsu distributor in the UK&I and be within the first 12 months from the date of purchase. Fujitsu reserves the right to end this promotion at any time and without prior notice. In order to take part in this promotion, you need to register your VFY PRIMERGY Server as described below. This promotion does not affect your statutory rights and is only valid for the VFY PRIMERGY Server for which it is registered. Please note you must retain your original proof of purchase of the VFY PRIMERGY Server as you will need this in the event of a claim under this promotion. For any and all queries relating to this promotion please email contact@fujitsu-promotions.com.

REGISTRATION PROCESS

In order to qualify for this promotion, you have to register your VFY PRIMERGY Server at the following website within twenty eight (28) days from the date of purchase of the Eligible Model. Your date of invoice is counted as day one (1). The registration form can be found at: <https://www.fujitsu-promotions.com/reliability>

Registrations must be made by the purchaser of the VFY PRIMERGY Server on behalf of the end user with a copy of the invoice from the reseller to the end user itemising the 'VFY base SKU' value.

Following registration of your VFY PRIMERGY Server you will be provided with a registration confirmation email containing a unique reference number which you will need to retain as you will need this in the event of a claim under this promotion. If you do not receive this email within two working days please email contact@fujitsu-promotions.com.

CLAIM PROCESS

Provided that you have registered your VFY PRIMERGY Server in accordance with the section "Registration" above, if a Hardware Defect (defined below) occurs within one year of purchase, please take the following steps:

1. Contact the Fujitsu Server Warranty Support Centre on 08702 434399 to find out how to get your VFY PRIMERGY Server diagnosed and how you can subsequently get the VFY PRIMERGY Server repaired.
2. In the case that a Hardware Defect is detected, your VFY PRIMERGY Server will be repaired under the conditions of the Fujitsu Warranty.
3. Within fourteen (14) days of your VFY PRIMERGY Server being repaired ("the claim period"), you must fill out the online form provided at the webpage below and submit it including the following information:
 - o The serial number of the registered VFY PRIMERGY Server
 - o Your Reliability Promise reference number (emailed to you when after registration)
 - o Warranty Call Number (this will be used to ascertain proof of repair under the conditions of your warranty)
 - o Purchase price of VFY PRIMERGY

Should you provide the required information and raise your claim later than within fourteen (14) days after your VFY PRIMERGY Server has been repaired, then Fujitsu will reject your refund claim.

You will find the online claim form at: <https://www.fujitsu-promotions.com/reliability/claim.html>

1. Once your claim has been verified and provided that your application complies with these promotion terms, then you will receive the refund of the RRP of the VFY PRIMERGY base SKU as of the date of purchase for your VFY PRIMERGY Server. This will usually be within six (6) weeks of receipt of all required documents and authorisation of the claim. Fujitsu will not refund/compensate any VAT/ tax consequences that may arise for the purchaser due to the refund of the purchase price and is not obliged to issue VAT/tax invoices or credit notes in the framework of the refund of the purchase price.

Reseller agreed that Fujitsu will pay the end user directly on behalf of the Reseller.

EXCLUSIONS FROM THIS PROMOTION

This promotion only applies to VFY PRIMERGY Server which develop a Hardware Defect and are repaired under Fujitsu Warranty. Defects that are caused by improper use are excluded from the Fujitsu Warranty. Proper operation is understood to be the operation of the product under the conditions described in the operating manual or documentation of the product. Full details of Fujitsu Warranty Services can be viewed at: <http://support.ts.fujitsu.com/warranty/Index.asp?LNG=COM>

The following defects are not covered by the promotion:

- HDD / SDD drives will not be included within the reliability promise and will be managed under standard warranty minor defects or deviations from the product specifications, that are immaterial or negligible with regards to the value or the functioning of the product providing and installing upgrades/updates of BIOS, drivers or software
- Resetting security functions, deleting passwords, etc. backup or restoring customer-specific data or software reinstalling non executable software/operating systems (e.g. deleting system relevant files, faulty system settings or self-reproducing computer programs such as computer viruses)
- The uninterrupted or fault free functioning of integrated installed or supplied software, nor the quality, performance, merchantability or fitness of such software or any accompanying documentation for any particular purpose, even if it was delivered with a Fujitsu product.

Neither does the warranty cover diagnosis nor the remedying of defects caused through; improper use or improper maintenance of the device by the customer or third parties (e.g. breakage, mechanical or casing damages, defective cables or plugs); improper actions include operations that are not compatible with the instructions contained in the product manual; By force majeure (lightning, floods, war, etc.); By dirt or contamination (mouse, magnetic tape drive, etc.); By extraordinary environmental influences (excess voltage, magnetic fields, etc.) or by other circumstances of which Fujitsu is not responsible.

Warranty claims expire upon:

- Equipment or use of Fujitsu products with spare parts, components and/or peripherals not certified for the respective use by Fujitsu,
- if services/repairs or other modifications to the product have been carried out by persons not authorised by Fujitsu, unless the customer proves that any defects occurring thereafter were neither caused by nor arose as a consequence of such events.

This promotion is applicable to the VFY PRIMERGY Server VFY:RX PRIMERGY server, VFY:TX PRIMERGY Server, only and limited to one (1) claim per person / company. It does not apply to any accessories, peripherals, software, options or other applications purchased with or for the VFY PRIMERGY Server replaced or repaired under this promotion. Self-repairs will not qualify under this promotion. Refurbished, reconditioned, auctioned and leased VFY PRIMERGY Server which are subject to hire purchase arrangements do not qualify for this promotion. This promotion does not apply to VFY PRIMERGY Server which are or have been the subject of a product recall or which are or have been the subject of an epidemic fault as determined solely by Fujitsu. This promotion cannot be used in combination with other Fujitsu campaigns. This promotion is not open to employees of Fujitsu or Fujitsu distributors, resellers, e-sellers, retailers or any third party suppliers of Fujitsu products, their employees, families or anyone connected professionally with this promotion.

DISCLAIMER

1. Fujitsu shall be entitled to modify these promotion terms at any time. Entry in the promotion implies acceptance of these rules.
2. You are responsible for registering your VFY PRIMERGY Server properly as laid out in these Terms within twenty eight (28) days from purchase. In order to make a valid refund claim, you must provide all the necessary information as stated above within fourteen (14) days to Fujitsu. Fujitsu does not accept any responsibility should the conditions not be adhered to by you.
3. Fujitsu does not accept responsibility for any claims lost, late, or delayed or damages for any delays resulting from any failure to follow the registration / claim process as set out in these promotion terms.
4. You will not be eligible to participate in this promotion if you do not have access to a valid email address.
5. By entering this promotion, you give your consent to Fujitsu using your personal information to administer the promotion, disclosing your personal information to organisations that assist Fujitsu with administering the promotion and to third parties as required by law (including authorities that regulate the promotion). Please consult our Privacy Policy contained on the Fujitsu website for more information.
6. Fujitsu does not warrant that your use of or access to the registration site or the online claim form will be uninterrupted by error or virus nor shall it or its licensors have any liability for damage caused by hostile software which may affect or infect your computer equipment or property as a result of your use browsing this site.
7. Fujitsu reserves the right to withhold the payment if there is a cause to believe a refund is requested otherwise than in accordance with these Terms and Conditions.
8. Fujitsu reserves the right to refuse claims if at any stage you have not fully complied with these promotion terms or if a claim is not submitted strictly in accordance with these promotion terms or if the VFY PRIMERGY Server has been deliberately damaged.
9. Fujitsu does not cover costs for registering and submitting claim documents.
10. Should the refund be issued by a cheque, it is your responsibility to bank any cheques within the correct time frames. Replacement cheques will not be sent out.
11. To the maximum extent permitted by applicable law, in no event will Fujitsu be liable for any losses or direct or indirect damages, loss of business profits, lost savings or special, incidental, exemplary or consequential damages whether for breach of warranty, contract, strict liability, tort or otherwise arising out of or in connection with this promotion.
12. Subject to paragraph 11 above, Fujitsu's total aggregate liability to entrants in this promotion shall not exceed the value of the VFY PRIMERGY Server.
13. Fujitsu shall not be liable for any failure to fulfil this offer where such failure is caused by any supervening circumstances amounting to force majeure. Such circumstances shall include, but shall not be limited to severe weather conditions, fire, flood, war, earthquake, riots, industrial dispute, terrorism, acts of God, supervening legislation, or events which, without the fault of either party, render performance impossible or incapable of satisfactory execution.
14. Failure by Fujitsu to enforce any provision of these promotion terms in whole or in part will not constitute a waiver, or affect Fujitsu's right to require the future performance in full thereof, nor shall Fujitsu's waiver of any breach of any provision of these promotion terms constitute a waiver of any subsequent breach or nullify the effectiveness of any such provision.
15. If any provision of these promotion terms is found by any court, tribunal or administrative body of competent jurisdiction to be illegal, invalid or otherwise unenforceable, the other provisions of these promotion terms will not be affected and will remain in full force and effect.

VALIDITY

If one of the clauses of these terms and conditions is deemed invalid, ineffective or unenforceable, in whole or in part, or loses its legal validity later, the validity of the other clauses shall not be affected. The clause declared invalid, ineffective or unenforceable will be replaced by the disposition closest to that clause.

PROMOTER

The promoter of the campaign is:

Fujitsu Services Limited

Registered office: Lovelace Road, Bracknell, Berkshire, RG12 8SN

These terms and conditions shall be governed by and constructed in accordance with local law.

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Fujitsu SSSNA Reliability Promise

At Fujitsu we develop our products to meet the highest standards in both quality and technology. We are so sure of the excellence of our servers and SANs that we have created our Reliability Promise: should a hardware defect covered by the Fujitsu Standard Warranty for your server or SAN occur within one year of purchase we are offering our customers a repair and a full refund of the purchase price*. (Note - Hard disk drives will not be included within the reliability promise and will be managed under standard warranty).

Fujitsu SSSNA Reliability Promise Terms and Conditions

PROMOTION OVERVIEW

This promotion is available on purchases of the Eligible Server and SAN Models VFY:RX server, VFY:TX Server, VFY:DX60 S3, VFY: DX100 S3, VFY:J550, VFY:M740, VFY:R940 and VFY:W550 made between 1st February 2015 and 31st March 2024.

Fujitsu reserves the right to end this promotion at any time and without prior notice.

In order to take part in this promotion, you need to register your Eligible Server or SAN as described below.

This promotion does not affect your statutory rights and is only valid for the Eligible Server or SAN for which it is registered.

Please note: please retain your original proof of purchase of the Eligible Server or SAN as you will need this in the event of a claim under this promotion.

For any and all queries relating to this promotion please email contact@fujitsu-promotions.com.

REGISTRATION PROCESS

In order to qualify for this promotion, you have to register your Eligible Server or SAN at the following website within twenty eight (28) days from the date of purchase of the Eligible Model. Your date of invoice is counted as day one (1). The registration form can be found at: <https://www.fujitsu-promotions.com/sssna-reliability>

Registrations must be made by the purchaser of the Eligible Server or SAN.

Following registration of your Eligible Server or SAN you will be provided with a registration confirmation email containing a unique reference number which you will need to retain as you will need this in the event of a claim under this promotion. If you do not receive this email within two working days please email contact@fujitsu-promotions.com.

CLAIM PROCESS

Provided that you have registered your Eligible Server or SAN in accordance with the section "Registration" above, if a Hardware Defect (defined below) occurs within one year of purchase, please take the following steps:

1. Contact the Fujitsu Server Warranty Support Centre on 08702 434399 to find out how to get your Eligible Server or SAN diagnosed and how you can subsequently get the Server or SAN repaired.
2. In the case that a Hardware Defect is detected, your Server or SAN will be repaired under the conditions of the Fujitsu Warranty.
3. Within fourteen (14) days of your Eligible Server or SAN being repaired ("the claim period"), you must fill out the online form provided at the webpage below and submit it including the following information:
 - The serial number of the registered Server or SAN
 - Your Reliability Promise reference number (emailed to you when after registration)
 - Warranty Call Number (this will be used to ascertain proof of repair under the conditions of your warranty)
 - Purchase price of Server or SAN

Should you provide the required information and raise your claim later than within fourteen (14) days after your Eligible Server or SAN has been repaired, then Fujitsu will reject your refund claim.

You will find the online claim form at: <https://www.fujitsu-promotions.com/reliability/claim.aspx>

4. Once your claim has been verified and provided that your application complies with these promotion terms, then you will receive the refund of your purchase price of your Eligible Server or SAN (as stated on your proof of purchase).
This will usually be within six (6) weeks of receipt of all required documents and authorisation of the claim. Fujitsu will not refund/compensate any VAT/ tax consequences that may arise for the purchaser due to the

refund of the purchase price and is not obliged to issue VAT/tax invoices or credit notes in the framework of the refund of the purchase price.

EXCLUSIONS FROM THIS PROMOTION

This promotion only applies to Eligible Server or SAN which develop a Hardware Defect and are repaired under Fujitsu Warranty. Defects that are caused by improper use are excluded from the Fujitsu Warranty. Proper operation is understood to be the operation of the product under the conditions described in the operating manual or documentation of the product. Full details of Fujitsu Warranty Services can be viewed at: <http://support.ts.fujitsu.com/warranty/Index.asp?LNG=COM>

The following defects are not covered by the promotion:

- Hard disk drives will not be included within the reliability promise and will be managed under standard warranty
- minor defects or deviations from the product specifications, that are immaterial or negligible with regards to the value or the functioning of the product
- providing and installing upgrades/updates of BIOS, drivers or software
- Resetting security functions, deleting passwords, etc.
- backup or restoring customer-specific data or software
- reinstalling non executable software/operating systems (e.g. deleting system relevant files, faulty system settings or self-reproducing computer programs such as computer viruses)
- The uninterrupted or fault free functioning of integrated installed or supplied software, nor the quality, performance, merchantability or fitness of such software or any accompanying documentation for any particular purpose, even if it was delivered with a Fujitsu product.

Neither does the warranty cover diagnosis and the remedying of defects caused:

- through improper use or improper maintenance of the device by the customer or third parties (e.g. breakage, mechanical or casing damages, defective cables or plugs); improper actions include operations that are not compatible with the instructions contained in the product manual
- By force majeure (lightning, floods, war, etc.)
- By dirt or contamination (mouse, magnetic tape drive, etc.)
- By extraordinary environmental influences (excess voltage, magnetic fields, etc.) or
- By other circumstances of which Fujitsu is not responsible.

Warranty claims expire upon:

- equipment or use of Fujitsu products with spare parts, components and/or peripherals not certified for the respective use by Fujitsu,
- if services/repairs or other modifications to the product have been carried out by persons not authorised by Fujitsu, unless the customer proves that any defects occurring thereafter were neither caused by nor arose as a consequence of such events.

SCOPE & RESTRICTIONS

This promotion is applicable to the Eligible Server and SAN Models VFY:RX server, VFY:TX Server, VFY:DX60 S3, VFY: DX100 S3, VFY:J550, VFY:M740, VFY:R940 and VFY:W550 only and limited to one (1) claim per person / company. It does not apply to any accessories, peripherals, software, options or other applications purchased with or for the Eligible Server and SAN nor to Eligible Server and SAN replaced or repaired under this promotion.

Self-repairs will not qualify under this promotion. Refurbished, reconditioned, auctioned and leased Eligible Server or SAN and Eligible Server or SAN which are subject to hire purchase arrangements do not qualify for this promotion.

This promotion does not apply to Server or SAN which are or have been the subject of a product recall or which are or have been the subject of an epidemic fault as determined solely by Fujitsu.

This promotion cannot be used in combination with other Fujitsu campaigns.

This promotion is not open to employees of Fujitsu or Fujitsu distributors, resellers, e-sellers, retailers or any third party suppliers of Fujitsu products, their employees, families or anyone connected professionally with this promotion.

DISCLAIMER

1. Fujitsu shall be entitled to modify these promotion terms at any time. Entry in the promotion implies acceptance of these rules.
2. You are responsible for registering your Eligible Server or SAN properly as laid out in these Terms within twenty eight (28) days from purchase. In order to make a valid refund claim, you must provide all the necessary information as stated above within fourteen (14) days to Fujitsu. Fujitsu does not accept any responsibility should the conditions not be adhered to by you.
3. Fujitsu does not accept responsibility for any claims lost, late, or delayed or damages for any delays resulting from any failure to follow the registration / claim process as set out in these promotion terms.
4. You will not be eligible to participate in this promotion if you do not have access to a valid email address.
5. By entering this promotion, you give your consent to Fujitsu using your personal information to administer the promotion, disclosing your personal information to organisations that assist Fujitsu with administering the promotion and to third parties as required by law (including authorities that regulate the promotion). Please consult our Privacy Policy contained on the Fujitsu website for more information.
6. Fujitsu does not warrant that your use of or access to the registration site or the online claim form will be uninterrupted by error or virus nor shall it or its licensors have any liability for damage caused by hostile software which may affect or infect your computer equipment or property as a result of your use browsing this site.
7. Fujitsu reserves the right to withhold the payment if there is a cause to believe a refund is requested otherwise than in accordance with these Terms and Conditions.
8. Fujitsu reserves the right to refuse claims if at any stage you have not fully complied with these promotion terms or if a claim is not submitted strictly in accordance with these promotion terms or if the Eligible Server has been deliberately damaged.
9. Fujitsu does not cover costs for registering and submitting claim documents.
10. Should the refund be issued by a cheque, it is your responsibility to bank any cheques within the correct time frames. Replacement cheques will not be sent out.
11. To the maximum extent permitted by applicable law, in no event will Fujitsu be liable for any losses or direct or indirect damages, loss of business profits, lost savings or other special, incidental, exemplary or consequential damages whether for breach of warranty, contract, strict liability, tort or otherwise arising out of or in connection with this promotion.
12. Subject to paragraph 11 above, Fujitsu's total aggregate liability to entrants in this promotion shall not exceed the value of the Eligible Server.
13. Fujitsu shall not be liable for any failure to fulfil this offer where such failure is caused by any supervening circumstances amounting to force majeure. Such circumstances shall include, but shall not be limited to severe weather conditions, fire, flood, war, earthquake, riots, industrial dispute, terrorism, acts of God, supervening legislation, or events which, without the fault of either party, render performance impossible or incapable of satisfactory execution.
14. Failure by Fujitsu to enforce any provision of these promotion terms in whole or in part will not constitute a waiver, or affect Fujitsu's right to require the future performance in full thereof, nor shall Fujitsu's waiver of any breach of any provision of these promotion terms constitute a waiver of any subsequent breach or nullify the effectiveness of any such provision.
15. If any provision of these promotion terms is found by any court, tribunal or administrative body of competent jurisdiction to be illegal, invalid or otherwise unenforceable, the other provisions of these promotion terms will not be affected and will remain in full force and effect.

VALIDITY

If one of the clauses of these terms and conditions is deemed invalid, ineffective or unenforceable, in whole or in part, or loses its legal validity later, the validity of the other clauses shall not be affected. The clause declared invalid, ineffective or unenforceable will be replaced by the disposition closest to that clause.

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